U.S. Department of Health & Human Services



# **A Framework for Evaluating Reviewers** from the Reviewer Evaluation committee September 18, 2023

### **Reviewer Evaluation Committee**



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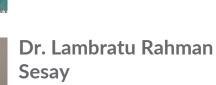
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Dr. Joe Rudolph Chief, DNDA



Dr. Lystranne Maynard-Smith SRO, DBIB

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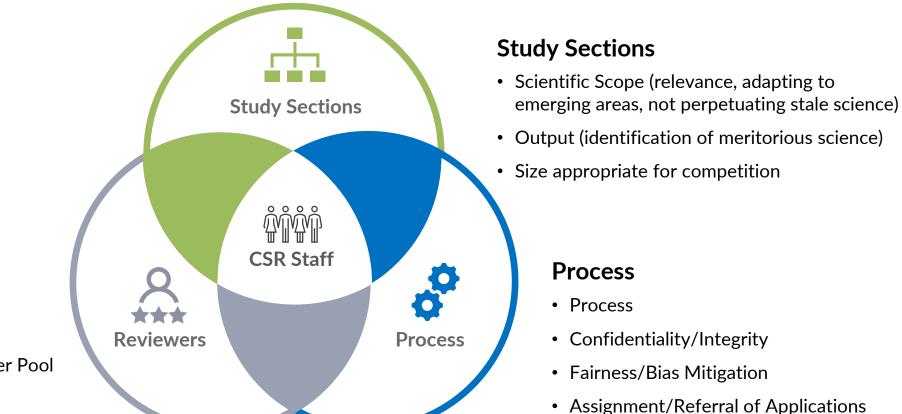
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## **CSR's Strategic Framework for Optimizing Peer Review**



• Review Criteria and Scoring System

#### Reviewers

- Reviewers
- Reviewer Training
- Broaden/Diversify Reviewer Pool
- Incentivizing Service
- Reviewer Evaluation





### Our Strategic Plan emphasizes the importance of peer reviewers



Further develop a large cadre of diverse, well-trained, and scientifically qualified experts to serve as reviewers.

Quality peer review relies on a diverse,

### **Goal 2: Objectives**

#### **Objective 2.3:** Evaluate reviewer performance.

Reviewers and review quality benefit from continuous evaluative feedback. While SROs provide tailored individualized feedback to reviewers, a more formal process for reviewer performance assessment and feedback allows for a uniform, structured, and consistent framework for performance improvement.

#### **Implementation Strategies:**

- Develop methods of identifying problematic scoring patterns such as score inflation or score compression.
- Develop methods of screening all critiques for uncivil or unprofessional content.

A formal process for reviewer performance assessment and feedback allows for a consistent framework for performance improvement.

The committee was charged with developing a conceptual framework for evaluating reviewer performance.



## **Reviewer Evaluation – current activities**

### **Scientific Review Officers**

- Read critiques in advance of the meeting and provide feedback to individual reviewers
- Continuously assess meeting participation
- Read revised critiques after the meeting and before summary statement release

### What are they looking for?

- Quality of critiques
  - Substantive? Justify the score? Fit review criteria? Free of bias?
- Scoring behavior
- Panel participation/engagement

### Variation in what SROs evaluate. What makes a "high quality" reviewer?





### **Background – Informational Interviews**













- Relies on combination of mail and panel reviews
- Non-numeric scoring
- Uses a combination of manual and automated methods to check:
  - Word counts
  - Average similarity scores across reviewers

- Review is outsourced and completed through a contractor company prior to final CDMRP programmatic decisions
- Federal staff do "quality assessment" spot checks. Evaluate for completion, scoring, check for inflammatory language





# CIHR

### **Review Quality Assurance (RQA) program**

- Evaluate written critiques, meeting contributions, and procedural compliance for each reviewer
- Criteria-based assessment of critiques
- Do not analyze scoring
- Transparent process
- SROs and Chair complete surveys for each reviewer in a meeting
- Dedicated staff compiles assessments
- Surgical intervention
- Recognition of outstanding reviewers





## **Evaluation requires a conceptual framework**

Domains that characterize a reviewer's performance



**The mission of the Center for Scientific Review (CSR)** is to see that NIH grant applications receive

fair, independent, expert, and timely scientific reviews — free from inappropriate influences —

so NIH can fund the most promising research.



Fair

### The Conceptual Framework

• Adheres only to review criteria

Reviewer

- Uses only information presented in the application
- Open-minded, not limited to preconceived ideas, free of bias

#### Critiques

- Original and specific evaluation of the application
- Focused on scientific merit, objective assessment
- Professional in tone

#### Scoring

- Scores and comments are aligned
- Consistency in scoring of all applications
- Adherence to scoring guidance

#### Meeting

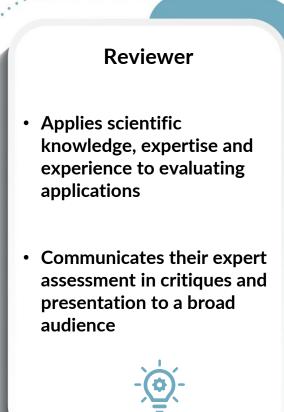
- Clear presentations, focus on score-drivers
- Open to other opinions or viewpoints
- Respectful of other reviewers and applicants





## Knowledgeable

The Conceptual Framework



#### Critiques

- Critiques are supported by scientifically rigorous judgments
- Critiques convey reasons for evaluation
- Critiques are substantive and insightful

#### Scoring

• Scores are explained why an application was given a particular score is clearly articulated

#### Meeting

- Clear presentation of the scientific assessment to the panel
- Engaged and adding value to panel discussions



## **Evaluative**

The Conceptual Framework

Reviewer • Uses evidence based declarative statements of strengths and weaknesses Distinguishes between applications by scientific merit

#### Critiques

- Thorough and discerning assessments
- Specific and thoughtful statements
- Original assessments of significance

Scoring

- Scores differentiate
  between applications
- Clear articulation of why an application was given a particular score

#### Meeting

- Making own assessments – casting informed scores on all applications
- Not averaging assigned reviewers' scores when they are divergent





## **The Conceptual Framework**

Domains that characterize a reviewer's performance



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## The END



